

# Scotland British Open Courses

## Luxury Tour



### Day 1

Depart USA for Scotland.

### Day 2

Upon your arrival in Scotland you will be met by your SGH Golf tour manager driver, who will assist you with your luggage and show you to your waiting motor coach (if escorted). You will then transfer to the **Turnberry Hotel**.



Turnberry is surely one of the most beautifully situated of all hotels in Scotland. It is set in its own 360-acre estate and faces west with panoramic views of the 2 great golf courses, the Ailsa and the Kintyre, stretched out below. With the mountains of Arran and the vast granite mass called Ailsa Craig jutting smoky blue from the sea in the distance beyond, this beautiful Edwardian hotel is ideal for a memorable vacation.

The rest of the day is free to relax and unpack.

*Glasgow to Turnberry is approx a 1 hour and 10 minute drive.  
Edinburgh to Turnberry is approx a 2 hour drive.*

Overnight at the **Turnberry Hotel**.

### Day 3

Today after breakfast golf will be arranged on the [Turnberry Ailsa Course](#).



Long regarded as one of the finest courses in the world, polls now regularly acknowledge the Ailsa Course at Turnberry as one of Britain's top three courses, confirmation that gives it eminence worldwide and regular rankings within the world's top 20 courses. The scenic glories of the Ailsa Course are to be savored - the granite dome of Ailsa Craig, the low form of the tip of Argyll, and the peaks of Arran, highlight the changing patterns of light and shade. Closer at hand, the lighthouse, and the ninth's lovely back tee are other symbols of historic Turnberry.

Non golfers may like to relax and enjoy the **Spa at Turnberry**. The Spa at Turnberry: an oasis of tranquility recognized as one of Europe's finest spas. Set amongst 800 acres of beautiful Scottish countryside along the Atlantic coast, it offers the perfect environment for surrendering to the utter relaxation that soothes both body and mind. At the heart of the spa is a 65-foot glass-walled and heated indoor swimming pool, from which guests can gaze out at the sea while enjoying the pool's wave motion, underwater lighting and ambient music. The facility also features 12 serene treatment rooms, luxurious lounges for unwinding before and after a session, a Jacuzzi, sauna and steam rooms, and an adjoining fitness centre. Guests may book a single treatment or create a personalized day of services, complemented with a nutritious lunch and an opportunity to enjoy the facilities. Time at the spa is a rewarding gift of calm for oneself or others.

Overnight at the **Turnberry Hotel**.

### Day 4

Today after breakfast golf will be arranged at [Royal Troon Golf Club](#).



Frequent host to the British Open, Royal Troon is consistently ranked as one of the World's best links courses. It was created by the hand of Willie Fernie, one of the great early British golfers in 1878. A classic links course in every respect, the golfer is eased into the challenge with each hole appearing to get progressively tougher. Narrow fairways lined with trouble make tee shots critical, its bunkers are punishing and Troon's small greens require touch and imagination. Running straight out and back along the coast, Troon often changes dramatically from front nine to back.

Non golfers may like to visit **Culzean Castle**. Culzean is one of Scotland's best loved Castles, offering something for everyone to enjoy. Situated on the South Ayrshire coast, just off the A719, Culzean Castle is located 12 miles south of Ayr and 4 miles west of Maybole. Culzean has a long tradition of welcoming local people, members of The National Trust for Scotland and holiday makers from all around the world.

After golf you will transfer to **Gullane** and the **Greywalls Hotel**.



The Greywalls Hotel is one of the most revered golf hotels of all times whose hospitality has been enjoyed by the most famous names in the world of golf. Sir Edwin Lutyens designed the original house in 1901 and since that time additions have taken place but always in keeping with the original style and proportions. It is a most beautiful hotel, with its features of refined surroundings, charming and elegant furnishings, bedrooms furnished in period style, superb cuisine and service of the highest order.

## Day 4 (cont....)

*Tron to Gullane is approx a 2 hour drive.*

Overnight at the **Greywalls Hotel**.

## Day 5

Today after breakfast golf will be arranged at **Muirfield Golf Club**.



**Handicap Limit – Men: 18, Ladies: 20.** Muirfield is the home of the Honourable Company of Edinburgh Golfers and is the most exclusive golf club in the U.K. Founded in 1744, the existing course is designed in two loops of nine holes. Players have a constantly changing battle with the wind, and the beautifully constructed bunkers (over 150 in total), which never allow a bad shot to escape, are a great feature of the course.

Non golfers may like to spend time in **Edinburgh**. Edinburgh is a city where there is almost always a view with the New Town and the Old Town providing a backdrop to a city rich in history and positively teeming with culture. The city is a feast for the eye, a series of dramatic contrasts, with its famous castle, stunning skylines and magnificent architecture. The city is compact, one that you can stroll around in comfort – yet large enough to entertain people of all ages, with all kinds of interests. The Old Town revolves around the Royal Mile with Edinburgh Castle, guarding centuries of history, standing dominant and proud at one end-looming over Princes Street Gardens, while at the other end is the Palace of Holyroodhouse which has for centuries been a residence for the British Royal Family. There is an abundance of choice of the discerning shopper. Modern airy shopping malls such as the St. James Centre or Waverley Shopping Centre reflect more modern times. All the main high street chain stores are featured and the new out of town development at the Gyle offers Marks and Spencer and Saverway stores as well as a collection of small boutiques.

After golf you will transfer to **St. Andrews** and the **Fairmont Hotel**.



Sitting on the summit of a spectacular formation, the hotel and its two championship style golf courses have breathtaking panoramic views of the River Tay estuary, the North Sea and the medieval skyline of St Andrews. Since this international resort opened in the spring of 2001, it is renowned for providing an excellent standard of service with a meticulous attention to detail. Most of the guestrooms at Fairmont St Andrews have breathtaking panoramic views of the River Tay estuary, the North Sea and the medieval skyline of St Andrews.

*Muirfield to St. Andrews is approx a 2 hour drive.*

Overnight at the **Fairmont Hotel**.

## Day 6

Today after breakfast golf will be arranged on the **St. Andrews New Course**.



Opened in April 1895, the course was built in response to increasing demand for golf at St Andrews. The New Course is a classic links course which uses the natural features of the land to create a first class golfing challenge. The course has the traditional out and back layout, with the 18th green just to the right of the first tee. It also has, in the great St Andrews tradition, shared fairways and even a double green at the 3rd and 15th holes. It has frequently been said that if the New Course were not situated next to the Old, then its star would have shown with a far greater degree of brilliance.

## Day 6 (cont.....)

Non golfers may like to visit **Falkland Palace**. Falkland has been a royal place since the days of the Stewarts. King James II adopted it as a royal home (it had earlier been a castle of the MacDuff family) and it was used as a hunting lodge in the 12th century. In those days the Forest of Falkland had stags and wild boar and falconry was a popular sport. The massive gatehouse, through which visitors access the Palace today, was completed by James V although most of the adjoining facade of the building was completed by James IV. This is the part of the Palace which was restored in the 19th century by the Hereditary Keeper of the Palace, the 3rd Marquess of Bute. He refurbished the interior of the South Range, creating a comfortable home for himself. His son continued the good work by recreating a beautiful chapel which had originally been built by James V. Only the external walls of the East Range are still standing and there is no trace left of the North Range. In addition to the Palace, a large and lovely garden has been created, full of well manicured lawns, mature trees and colorful flowers. Even without the Palace, this would be worth a visit on its own.

Overnight at the **Fairmont Hotel**.

## Day 7



Today after breakfast golf will be arranged at [Carnoustie Golf Links](#).



Regarded by many including Walter Hagen and Gary Player, as one of the best links courses in the world, Carnoustie, though certainly long, is not a course for the unthinking big-hitter. With judgment of wind and distance critical, every tee shot needs careful placement to set up an approach to the green. Whilst there may be little dramatic background scenery, the beauty of Carnoustie is to be found in the golf course itself. The layout is such that no two consecutive holes face the same direction, a factor that does nothing for the golfer in finding their rhythm in the face of often-stiff winds. Carnoustie's famous burns that snake their way around the course - Jockie's Burn and the Barry Burn, represent two more obstacles to posting a respectable tally.

Non golfers may like to visit **Glamis Castle**. Five miles from Forfar, in the fertile valley of Strathmore, is the quaint village of Glamis. Glamis is set in the rolling hills of Angus, approximately 20km from the North Sea, in an area of considerable ancient history. Whilst the village is home to a curious old stone, said to be a monument to King Malcolm II, and some attractive eighteenth-century cottages, its most notable attribute is the grandeur of Glamis Castle. The modern visitor approaching the Highland Castle for the first time cannot but draw breath in admiration as he journeys down the mile-long avenue rich in color, flanked in spring by swathes of yellow and cream daffodils, or the colors in the rows of autumn trees. Spires, turrets, towers and statues will seize your attention initially, but there is so much more to explore in this legendary Castle. With its strong links with history, royalty and fiction, Glamis Castle is one of Scotland's most impressive visitor attractions. Whether you choose to visit Glamis to admire its stunning architecture, to explore its history, legends and myths or to enjoy the surrounding beauty of the and grounds and gardens, you will not fail to be touched by the magic of Glamis.

*St. Andrews to Carnoustie is approx a 45 minute drive.*

Overnight at the **Fairmont Hotel**.

## Day 8



Today after breakfast golf will be arranged on the [St. Andrews Old Course](#).



**Handicap Limit – Men: 24, Ladies: 36.** The oldest golf course in the world has many remarkable features which help make it so special to golfers around the world. It is the Home of Golf where golf was first played 600 years ago and yet it remains a real test of golf for today's champions. Despite its reputation and status, it is a public course. The course is known for its particular physical features including 112 bunkers, some of which are especially famous e.g. 'Hell' on the long 14th, 'Strath' on the short 11th and the Road Bunker at what is probably the most famous golf hole in the world, the 17th or Road Hole (so called because a road - which is in play - runs hard against the back edge of the green). The Old Course's truly remarkable feature is that in today's modern golfing world, a course which has evolved over six centuries remains a true test of championship golf.

## Day 8 (cont....)

Non golfers may like to tour **St. Andrews**. Known as the home of golf, and home of Scotland's oldest university, St Andrews is a small town with a sizeable reputation that attracts visitors from all over the world. St Andrews University, founded in 1410, dominates the centre of town. The elegant, ivy-clad buildings and delightful quadrangles and gardens have seen a procession of famous graduates, recently including Prince William. The future king may have graduated, but it is still one of the top universities in Britain, often compared to Oxford and Cambridge for its defining presence and the collegiate feel it gives to the town. The Medieval centre of St Andrews, with its narrow alleys and cobbled streets, leads to the now ruined cathedral (once the largest in Scotland) and the adjacent church of St Regulus, where you can climb the spiral staircase to the top of an 108-foot tower for magnificent views of the town and its surroundings. The castle, perched on a promontory overlooking the sea, was the dramatic stage for several of the most notorious episodes of the Reformation. St Andrews has two great beaches, one being the West Sands, where the famous opening sequence of Chariots of Fire was shot. There are also the Botanic Gardens for relaxation.

Overnight at the **Fairmont Hotel**.

## Day 9

Today after breakfast you will depart Scotland for home.

## COSTS

### **Escorted (8 people)**

**\$4,595.00** per golfer

**\$2,590.00** per non golfer

**\$1,625.00** per person single supplement

### **Self Drive (2, 4, 8 people)**

**\$4,265.00** per golfer

**\$2,265.00** per non golfer

**\$1,625.00** per person single supplement

## **COST INCLUDES: Escorted**

- Meet and greet service at arrival airport by local SGH Golf staff.
- All bag handling at Scotland airports and hotels.
- 7 nights' accommodation, double or single occupancy, at hotel indicated.
- Full breakfast each day.
- All transportation by motor coach (includes gas, parking, tolls, etc).
- Services of a SGH Golf Tour Manager Driver throughout.
- Starting times and green fees for one round at each of the following courses: Turnberry Ailsa, Royal Troon, Muirfield, St. Andrews New, Carnoustie, St. Andrews Old.
- Full use of all golf clubhouses including access to the changing rooms, showers, lockers, dining room and bar.
- All local taxes and service charges on all services included in the attached itinerary.
- SGH Golf luggage tags
- Personalized travel pack with useful information, maps, helpful hints, recommended restaurants, pubs, shopping and sightseeing options.
- Assistance of SGH Golf's local office at your destination.
- 24/7 emergency help line.
- A dedicated professional SGH Golf representative to coordinate all aspects of your tour.

### **Not Included**

- Airline Ticket
- Caddie or cart fees
- Gratuities
- Meals not specified
- Any item of a personal nature.

### **Hotels**

- Many hotels in Scotland have rooms that vary in size and sometimes décor. Some have sea views, course views, and no views. Unless advised to the contrary, in writing, we will book "standard" rooms.
- Please note that bed sizes are usually smaller than you may be accustomed to. If anyone needs a larger bed, please let us know in advance.

### **Transportation**

- You will have a full time Tour Manager Driver with you during your stay. Not only will he make sure you reach your destinations safely, he will assist you on arrival at hotel and golf courses, make sure that caddies are arranged each day, take you sightseeing after golf, take you out in the evening and recommend local restaurants. He will take care of any worries you had when planning your trip.

### **References**

- We would be happy to give you names of past SGH Golf clients for you to contact.

## **COST INCLUDES: Self Drive**

- Meet and greet service at arrival airport by local SGH Golf staff.
- All bag handling at Scotland airports.
- 7 nights' accommodation, double or single occupancy, at hotels indicated.
- Full breakfast each day.
- Rental automatic minivan or car - unlimited mileage - CDW included, gas extra.
- Starting times and green fees for one round at each of the following courses: Turnberry Ailsa, Royal Troon, Muirfield, St. Andrews New, Carnoustie, St. Andrews Old.
- Full use of all golf clubhouses including access to the changing rooms, showers, lockers, dining room and bar.
- All local taxes and service charges on all services included in the attached itinerary.
- SGH Luggage Tags.
- Personalized travel pack with useful information, maps, helpful hints, recommended restaurants, pubs, shopping and sightseeing options.
- Assistance of SGH Golf's local office at your destination.
- 24/7 emergency help line.
- A dedicated professional SGH Golf representative to coordinate all aspects of your tour.

## **Not Included**

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- Please note that bed sizes are usually smaller than you may be accustomed to. If anyone needs a larger bed, please let us know in advance.

## **References**

- We would be happy to give you names of past SGH Golf clients for you to contact.



## **BOOKING TEE TIMES AT ST. ANDREWS OLD COURSE**

This brief outline will help explain the different methods that can be used to obtain a tee time on the St. Andrews Old Course.

*Please note that **No** travel company can positively confirm a specific Old Course tee time until October/November of the year prior to your travel dates.*

### **Option #1 - Advanced Application:**

This is the most straightforward and cost effective way of obtaining a **guaranteed** tee time on the Old Course. The Links Trust of St. Andrews will start accepting applications for 2012 tee times in September 2011. SGH Golf will walk you through every step of the process. Accepted applicants will be notified directly by the Links Trust if they were successful around the end of October early November. Please note that there is a two course requirement using this method. Tee times for September are not available via this method.

### **Option #1A - Advanced Application:**

If you are unsuccessful in September there will be a second advanced application process in January 2012.

### **Option #2 – Golf Tour Operators/ Local Hotels:**

Some tour operators and local hotels have allocations of **guaranteed** tee times for the Old Course. SGH Golf are usually sold out of these tee times by the end of 2010, there is usually a premium on these times the amount of which can vary but is usually around \$200.00 to \$600.00 more per golfer than the advanced application. A second St Andrews course is included in this method.

### **Option #3 – The Ballot (Lottery):**

Approximately 50% of Old Course starting times are not allocated to advance starting times but are allocated via the ballot (source – St. Andrews Links Trust). Many visitors take advantage of this method of playing the Old Course. With a properly designed golf tour staying three to four days in St Andrews your odds of receiving a starting time via the ballot system are good. **Not a guaranteed tee time.** *(Please see The Old Course Tee Sheet below)*

**Option #3 – The Ballot (Lottery)**.....Cont.

Our Scotland office handles all of the details of entering your names for the ballot. The daily ballot or lottery is drawn after 2:00 pm for play on the following day (except on Saturdays for Monday play as the Old Course is closed on Sundays). *All the tee times on both Thursday afternoon and all day Saturday are reserved for the ballot.*

If you are successful through the ballot our Scottish office will take care of contacting and rearranging the golf course you were scheduled to play to another available day. You will be entered for the ballot each day you are in St. Andrews. Please note: the ballot does not offer an absolute guarantee for play on the Old Course.

**Option #4 – The Old Course Experience:**

SGH Golf can buy packages at wholesale rates from the Old Course Experience. These packages include a three or four night hotel stay in St Andrews along with a **guaranteed** Old course tee time and golf at two or three other local courses. These packages require a minimum of two golfers; the total cost is about \$900.00 to \$1,250.00 more per golfer than a package using the advanced application or Ballot options.

**Option #5 - Standing By:**

There are normally between 12 and 30 spaces on the Old Course each day that the starter will fill in with walk on players. Any two or three ball will be filled in to make it a four ball, any golfer wanting to walk on will need to report to the starter on the day they wish to play and are filled in according to when they arrived at the starters box. Success depends on the time of year and how early you arrive to get in line, there is no additional cost using this method but this is **not a guaranteed** tee time. *(Please see The Old Course Tee Sheet below)*

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**Requirements to play the Old Course:** The maximum handicap for play on the Old Course is 24 for men and 36 for ladies. You must have an official handicap card (USGA or equivalent) to play the Old Course.

The Old Course is closed every Sunday and at different times during the 2011 season including but not limited to:

- May 2<sup>nd</sup> to May 5<sup>th</sup> inclusive.**
- September 12<sup>th</sup> to September 23<sup>rd</sup> inclusive.**
- September 26<sup>th</sup> to October 3<sup>rd</sup> inclusive.**

Please feel free to contact SGH Golf for more information on the Old Course. Phone: 1-800-284-8884 or 1-513-984-0414. Email: [sgh@sghgolf.com](mailto:sgh@sghgolf.com)

## St Andrews Links Old Course Tee Sheet

This is a copy of the actual tee sheet from Friday 6<sup>th</sup> August, 2010 and even during August which is one of the busiest months of the year as the R& A take up to 14 tee times per day there was 21 Ballot tee times and 18 standing by spaces available. In May, June and July there are even more Ballot and stand by tee times available.

On Thursday afternoon there is over 30 ballot tee times available and on Saturday there is over 60 ballot tee times available, all the tee times on both Thursday afternoon and all day Saturday are reserved for the ballot.

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Ballot Times - St Andrews Links Trust

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St Andrews Links

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**OLD COURSE - Friday 6th August 2010**

Time	Player One	Player Two	Player Three	Player Four	Club Name
6.30	DELZER E	DELZER W			MERRILL HILLS GC
6.40	ANDERSON A	FISCHER R	BOND T		WILLOW WOOD CC
6.50	BINZ D	BINZ A	LEACH M	PALUSKA P	MOUNT VINTAGE GC
7.00	CLARK D	CARSON A			
7.10	HENDERSON D	HENDERSON C	HENDERSON B	HENDERSON M	
7.20	HUDDY M *	HUDDY G *	BATES R *	GOFF M *	R.J'BERG/FOREST AKER
7.30	BAKER B	ALLEN S	VANDEMORE S	HILGENBERG J	
7.40	HUBER D	BREMNER B	HOULIHAN D	DEBO C	
7.50	HAUCK G	HURLEY D	WILLIAMSON T	HAUCK M	
8.00	MALCOLM B	FENELON I	CASEY N	MERRINS M	ST REGULUS GC
8.10	WISEMAN C	WISEMAN R	DOBBINS D	SWAN C	ST ANDREWS GC
8.20	STUART S	STUART B			DEESIDE GC
8.30	SZERENCSEITS E	SZERENCSEITS K	POLAHA W	SOMMERS M	BLUE RIDGE CC
8.40	WHYTE H *	CORNWELL P *	MCANDREW C *	MCANDREW C *	EAGLE RDGE/LEVEN THI
8.50	SHIELDS B	SHIELDS C	SHIELDS M	SHIELDS I	COLONIAL GC
9.00	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
9.10	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
9.20	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
9.30	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
9.40	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
9.50	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
10.00	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
10.10	ALLAN T	ASPE R	SHEPHERD C	BIONDI N	CRAIBSDONE GC
10.20	POLZIN R	DAVITT M	LAUSEN F	BERE B	
10.30	NOWAK J	HOLT R	LANDERS J	BROWN B	
10.40	TERANISHI Y	TERANISHI A	MUSHOCK R	MUSHOCK J	
10.50	WILKIE J	VAN HEERDEN S	FRANKS P	WOLMARANS M	
11.00	WONG M	WONG M	TAW D	TAW J	
11.10	SHI K	SHI E	LIM A	KING A	
11.20	SENDON	KAWATA R	MURAI K		

**St Andrews Links Old Course Tee Sheet.....Cont**

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Ballot Times - St Andrews Links Trust

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11.30	MACDONALD K	MURPHY G	DOBRZYNSKJ M	WEBB K	
11.40	LICHLYTER R	MALONE K	DARCY R	DARCY C	
11.50	RIEUNIER C	MEUNIER L	THERRAT C	DEBARD T	GOLF DE TEOLA
12.00	VAN DYCK P	EATON T	QUINN B	LOCKMAN D	
12.10	JONES H	JONES D	JONES T	JONES P	
12.20	KLAUDT D	KLAUDT D			
12.30	MEYER G	PLOTNICK P	FRANKEL A	HOWOWITZ D	
12.40	BERGER B	MEYER G	BODKER B	WECHSLER S	
12.50	STROM B	STROM L	SCHIEFELBEIN M	GORDON K	
13.00	AVILLANOSA O	BOQUIRON R	TURK A	ALEXANDER L	
13.10	WYK J	SCHMID E	MYBURGH C	BILLARD J	RIVER CLUB
13.20	KLINGMAN V	STODDARD D	KEADY B		LOGGERS TRAIL GC
13.30	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
13.40	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
13.50	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
14.00	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
14.10	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
14.20	*R & A GC	*R & A GC	*R & A GC	*R & A GC	
14.30	*Royal & Ancle	*Royal & Ancle	*Royal & Ancle	*Royal & Ancle	
14.40	DODD K *	HARTMAN J *	CONNELLY J *	CONNELLY III J	MIS VIEJO/NANTUCKET
14.50	WANN C	FORRESTOR C	RITCHIE A	CANADA K	
15.00	BOWERS R	BOWERS T	GIROUX T	GIROUX J	
15.10	DICKMAN J	EGER M	LOGSDON W	MCCLANAHAN S	
15.20	DIGGLES P	KNIGHT P	NASON S	TIPPETT F	
15.30	TEETER J	PITLUCK S	KING E	EGGEBRECHT D	
15.40	ANDERSSON A	CARLEN S	EKLUND N	STENFELDT M	CHALMERS GC
15.50	ALLEN R	ALLEN C	ALLEN B	ALLEN M	
16.00	BARSALO D	WAY R			
16.10	MILLER R	NORIN J	NORIN S	LOVERSO P	
16.20	ROBINSON R	ROBINSON A	WEISBERG R	WEISBERG E	
16.30	GIRALDI P	CARIVEN P	OBER N	BOSCHETTI C	THALES
16.40	MANNING B	CHRISTIAN A			PRESENCE GC
16.50	ALLISON J	ALLISON C	BOLTON M	BOLTON J	NEW GC
17.00	BROWN E	GILL J	HARPHAN J		ST ANDREWS UNI GC
17.10	GABRIELLI W	SCHAUB R			ST ANDREWS GC
17.20	*DARK	*DARK	*DARK	*DARK	
17.30	*DARK	*DARK	*DARK	*DARK	

# TERMS AND CONDITIONS/CANCELLATION POLICY

## **Conditions & General Information:**

The conditions below form the basis of any contract between you and SGH Golf, Inc (The Operator). When you contact the operator to book your tour, you appoint them to act as your agent to obtain the requested services for you. When they have done so, and you have confirmed the booking and paid the deposit, they will accept responsibility for providing your vacation from that point onwards. No employee or representative of the operator has the authority to change these conditions or information. The lead participant or agent assumes the responsibility of sharing these terms and conditions with each participant on the trip. SGH Golf, Inc is not responsible for any participants misunderstanding of these terms and conditions due to the failure of the lead participant to share this information

## **Luggage:**

Single suitcases may not exceed 62 linear inches. Golf bags count as one piece. Baggage lost or damaged while property is in the custody of an airline, shipline, train, bus, or transfer company cannot be the responsibility of the operators. Baggage insurance is strongly recommended and is available from the operator.

## **NOT INCLUDED IN TOTAL PRICES:**

Caddies, alcoholic drinks, laundry, telephone, items of a personal nature, meals not specified, Personal Assistance Accident Insurance, petrol (gas), or any item not listed in the program.

## **Deposit and Payment:**

(Except Special Events) To ensure a reservation, a deposit of 30% of total price per person must be received by the operator within 14 days of confirmation. Personal or company check, bank draft, wire transfer, or Amex, VISA, Mastercard and Discover/NOVUS are accepted. All reservations for which the deposit is not received within 14 days are automatically canceled. The balance of the total cost is payable 70 days prior to departure where applicable. The final balance can be paid by a check, bank draft, or bank wire transfer. Amex, Visa, Mastercard and Discover/NOVUS are also accepted. All prices are quoted in U.S. dollars and the operator reserves the right to alter prices should the exchange rate fluctuate. Receipt of a signed check or Credit Card authorization by SGH Golf acknowledges acceptance of our terms and conditions.

## **Special Events:**

Separate deposit payment and cancellation terms for each of our Special Sports Events are detailed on each individual proposal.

## **Tickets:**

Upon completion of all payments, and approximately two weeks prior to departure each passenger will receive by mail all necessary tickets and certificates.

## **Cancellation Charges:** (except Special Events)

If any trip is canceled by SGH Golf (the Operator) all deposits and payments will be refunded in full. A deposit equal to 30% of the total tour cost is required to confirm your tour reservation and the deposit is non-refundable. After acceptance of the booking if the customer does not pay the balance of the holiday price by the described time the Operator reserves the right to cancel the booking and the customer will forfeit the deposit. Cancellation charge will apply as follows:

If cancellation occurs **MORE THAN 69 DAYS** prior to departure – a cancellation charge of 30% of the total package price will be assessed and any deposits paid by the Operator to suppliers to confirm your booking.

If cancellation occurs **68-41 DAYS** prior to departure – a cancellation charge equal to **50% of the total package** price will be assessed.

If cancellation occurs **40-21 DAYS** prior to departure – a cancellation charge equal to **75% of the total package** price will be assessed.

If cancellation occurs **20-0 DAYS** prior to departure – a cancellation charge equal to **100% of the total package** price will be assessed.

Notification of cancellation by a client must be forwarded in writing to SGH Golf. Cancellation charges are as stated on the cancellation charges schedule. No refund will be made for unused portions of a travel package.

## **Change/Cancellation Fee:**

A \$50 per person administration fee will be charged for any change/cancellation of the reservation that is requested after the original booking is confirmed and processed.

## **First Night Hotel:**

Transatlantic flights arrive in Europe in the early morning. Hotel rooms cannot be always guaranteed to be available on arrival. Occasionally rooms will not be available until after 3 pm.

## **Unused Tour Services:**

Tour services included in this package and not used are non refundable . No refunds will be made for unused hotel accommodation and unused tee times, meals not taken, nor any other services not used due to flight delays, schedule changes or for any other reason.

## **Name Changes**

In the event you wish to change the name of one of the golfers previously confirmed on a trip, the following per person charges shall apply; more than 60 days before departure – a charge of \$50 plus any applicable non-refundable deposits paid to golf clubs which prohibit transfer of deposits; 60-21 days before departure a charge of \$200 plus any applicable non-refundable payments made to golf clubs which prohibit transfer of same; less than 21 days before departure a charge of \$400 plus any applicable non-refundable payments made to golf clubs which prohibit transfer of same.

## **Departure Schedules:**

The departure schedule published in the program or quoted on request are accurate at the time of printing or quoting and no changes in dates time or equipment are anticipated. However, in the unlikely event that it should become necessary to alter any of the above, the tour operator cannot accept responsibility for delays or missed connections etc. arising from these changes. Everything possible will be done to notify passengers of accurate flight details.

## **Documentation:**

For U.S. or Canadian citizens, the requirement is a current passport. Citizens of other countries should check with the appropriate Embassy.

## **Car Rental Information:**

Drivers must have a valid driver's license and be over 25 years of age. Car rental rates do not include gas and personal accident insurance or road fund recovery charge. On deliver of your car you will be asked to leave a cash deposit or major credit card to cover the gas.

The vouchers are not refundable and car rental company or tour operator are not obligated to make partial refunds on unused services or apply any portion of the vouchers to charges for gas, insurance or damages. All cars and mini vans are stick shift unless otherwise indicated. Please advise name of any car driver over 70 years. In Ireland maximum driving age is 75 years.

## **Responsibility:**

SGH Golf referred to as the Operator and/or its agents acts only in the capacity of agent for the passengers in all matters relating to travel whether by plane, car, motor coach or any other means of conveyance. It shall not be liable for any injury damage or loss resulting from the neglect or default of any company or person engaged in conveying the passengers or of any hotel proprietor or other person supplying services or materials. Furthermore, SGH Golf is not responsible for any loss, injury, or damage caused by: Any Force Majeure, health issues, acts of God, acts of government or other entity, wars, or threat of war, industrial dispute, disaster, terrorism, riot or civil disorder, curtailment of transportation facilities, inclement weather or any other circumstance beyond its control. The Operator reserves the right to withdraw or cancel any described program, refuse or retain any person as a member of the travel group at any time, to make changes in the printed itinerary whenever, in its sole judgment, conditions warrant, or if it deems it necessary for the convenience or safety of the passengers. All prices are based on tariff and rates of exchange in effect on the date of publication, or as stated above and are subject to change. Unless services are unused by prior arrangement no refund can be made. SGH Golf is not liable for loss, damage or theft of luggage or personal belongings, for personal injury, accident or illness on any vehicle or at any place throughout the tour.

## **Jurisdiction and Venue:**

The parties hereto agree that should any legal action be commenced to enforce any terms and conditions of this agreement or any legal action is commenced in any way, directly or indirectly, related to this agreement, that jurisdiction and venue for said legal action shall be in the County of Hamilton, City of Cincinnati, State of Ohio.